

## ▼ protel **Auto VIP** and protel **VIP Alarm**

Individual guest treatment



## protel **Auto VIP** and protel **VIP Alarm**: Individual service for every single guest

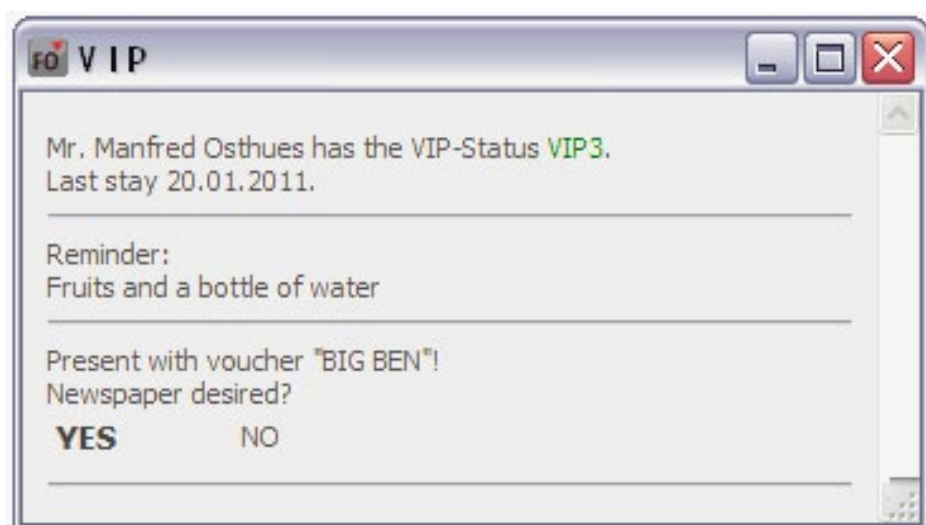
**Relaxed guest management** It is very difficult to deal with every guest personally and attentively – especially when you've got lots of guests. protel Auto VIP and protel VIP Alarm help you to cope with this challenge.

- ▼ Individual guest treatment in big hotels is possible as well
- ▼ Concentration of all important guest information
- ▼ Define your own VIP status
- ▼ With protel VIP Alarm an automatic reminder pops up
- ▼ Continuous update of the VIP status of every single guest
- ▼ Add individual information for every guest

### Every guest a VIP

No wish will be forgotten: Insert for every guest individual reminder texts with further details. At the next check-in of the guest this information will be displayed. So your guest will feel like home every time he visits your hotel.

- ▼ With protel VIP Alarm no guest wish will get lost
- ▼ A pop-up informs you about all special guest wishes every time you enter a reservation



The two optimized add-ons for the SQL based hotelmanagement system protel SPE and protel MPE can get individual customized for your hotel. For **further add-ons** visit the protel website.

▼ If you have any questions, please do not hesitate to contact us. Write to [info@protel.net](mailto:info@protel.net) or call us: +49 231 915 93 0 - We'll be happy to help!